



## General Rental Terms and Conditions

1. You undertake to return the bike(s) to VIP Cycling at the agreed place, date and time as indicated in the Booking Confirmation.
2. You are responsible for the bike(s) for the rental period shown on the Booking Confirmation.
3. This rental period may be extended at your request. Should we agree to any extension we may require an additional deposit, in conjunction with the relevant payment for the extended period.
4. If you do not bring the bike(s) back at the agreed time and date, this will be deemed as a breach of the rental agreement and will be treated as such.
5. Where you have failed to return the bike(s), we reserve the right to charge you for each day (whether in part or full). In these circumstances, the rate we will charge you will be the standard daily rental rate, applicable at that time.
6. The end of your Rental Agreement is defined by the return of the bike(s) and accessories to VIP Cycling staff. The rental agreement will not end until the bike(s) have been inspected and checked. We recommend that you thoroughly check the bike(s) upon return and inform us of any damage or issues you find.
7. If you decide to return the bike(s) early you will not be entitled to the return of any unused prepaid rental charges.
8. You will be responsible for the bike(s) and accessories during the entirety of your rental period, whilst out of our possession.
9. You must look after the bike(s) and accessories at all times. This includes taking all security precautions and safety measures.
10. You must let us know as soon as possible when you become aware of a fault or any damage with the bike(s) and accessories.
11. You confirm that you are sufficiently fit for, and you are not suffering from any health problems which will be exacerbated by, such activity.
12. You recognize that cycling on public roads, particularly in mountainous areas, is an activity with a risk of personal injury and even death. You confirm that you are aware of and accept such risk and will be responsible for your own actions and involvement in this activity.
13. You acknowledge that you have been advised by VIP Cycling to take out insurance against the costs of medical treatment, evacuation, loss of earnings and/or cost of care in the event that you suffer injury or illness during the bike rental and while travelling; loss of or damage to your property (including your bicycle); liability you might incur to third parties; and against costs you might incur in the event of cancellation or curtailment of the holiday or your participation in it.
14. You confirm that you have arranged adequate insurance against such risks.
15. VIP Cycling can accept no responsibility for any costs that may be incurred due to insufficient insurance cover.
16. Warning: The bike insurance does not cover theft. In the event that the bike is stolen while out cycling, or fail to return it, you are responsible for replacing the bike at its wholesale value.
17. You agree that no liability whatsoever shall attach to VIP Cycling in respect of any injury, loss or damage suffered by yourself in or by reason of taking part in a cycle camp, unless such injury, loss or damage is proven to be caused by the negligence of the aforementioned.
18. In case of damage or theft you will be held responsible and have to pay the full retail price of the broken/damaged or stolen material.
19. Bookings cancellation and refund allowances for **bikes** are as follows
  - Cancellation minimum 30 days prior to rental commencement: Full refund
  - Cancellation less than 30 days prior to rental commencement: No refund
20. Bookings cancellation and refund allowances for **hotel rooms at Hotel Son Caliu** are as follows
  - Cancellation minimum 7 days prior to check-in at the hotel: Full refund
  - Cancellation less than 7 days prior to check-in at hotel hotel: No refund